



Prevent Frozen Pipes

Each year the City of Paris Combined Utilities receives calls concerning frozen water pipes. Poorly insulated pipes and the lack of heat are the main reasons why water pipes freeze and burst, causing costly damages.

Prepare Before Winter Months

- Know which pipes in your home are susceptible to freezing, those closest to the outside walls, places where pipes are located.
- Know where your main shutoff valve is in the home. This may be the quickest method to stopping a busted pipe leak.
- Insulate as best as possible the outside walls near water pipes or pipes can be wrapped with (UL approved) heat tape.
- To reduce the risk of freezing outside spigots, shutoff disconnected hoses and drain excess water.

During Freezing Temperatures

- Leave heat turned on at all times.
 - Heat should not be lower than 60 degrees.
 - Plan ahead if you will be away from home for an extended time.
 - Open cabinet doors to allow more heat to surround the pipes near outer walls.
 - Maintain water flow, by allowing cold water to run into the drain.
 - Begin by opening all faucets in the home. Let them all run for approximately one minute. The faucet that appears to be freezing is the one you want to keep running – a small trickle will be effective. It will cost you much more to replace damaged furniture, rugs, etc. if the pipes were to burst.

Not Home for Winter? Schedule a Water Shutoff!

- We recommend that you request to have your water service shutoff during winter months if your building or home will be vacant and not heated.
- Please contact the Combined Utilities office at 859-987-2110 for the process to schedule a shutoff.